

CLEAR



QUALITY

QUALITY MANAGEMENT & INTERNAL AUDITING

Course Overview

Our training programme is designed to significantly enhance your team's understanding and implementation of global quality standards. Learning to establish and maintain a robust Quality Management System (QMS) will boost your operational efficiency and customer satisfaction. The programme covers essential concepts such as Risk-Based Thinking, enabling your staff to identify areas for improvement and implement continuous quality enhancements. Additionally, the training equips your team with practical skills in internal auditing and strategic analysis tools like SWOT and STEEPLE. These skills are essential for conducting effective process audits and making informed strategic decisions that align with your business objectives.



Duration

2 Days



Accreditation

Clear Quality

What Will I Learn?

- ✓ Basics of ISO 9001:2015 standards.
- ✓ Implementation of a Quality Management System (QMS).
- ✓ Risk-Based Thinking and how to conduct SWOT and STEEPLE analyses.
- ✓ Detailed insights into KPIs, PDCA cycle, and Internal Auditing.

What Skills Will I Gain?

- ✓ Proficiency in quality management and internal auditing.
- ✓ Capability to perform effective process audits and recognise different types of process audits.
- ✓ Skills to apply quality management principles strategically within your business.

All of our short courses can be delivered in a classroom environment or via Microsoft teams. To discuss your training needs further please contact us here at: training@clearquality.co.uk